



## Teguh Pharma (M) Sdn Bhd

The **Teguh Pharma Group** is a fast-growing Bumiputra organisation that has been quietly setting the standards among other Bumiputra companies serving the laboratory and pharmaceutical markets. We are a diversified solution provider that meets the teaching and scientific research needs in the life science and manufacturing industry. To augment our expansion program, we are seeking a competent, passionate, ambitious, engaging, inspiring, resourceful, innovative, result oriented and forward-looking IT professionals to complement our IT & Support team. An attractive remuneration and benefits package awaits successful candidate.

### Junior IT Support Executive

#### Responsibilities:-

- To proactively manage and monitor network performance on customers network round the clock (7x24) to meet customers' Service Level expectations.
- To systematically analyze and diagnose network faults.
- Able to conduct root cause analysis on network fault.
- To effectively manage service providers and equipment of vendors.
- To articulate well with customer's technical and management staff on issues (e.g. Fault reporting, notification, installation, configuration, to troubleshoot and escalation)
- Manage backup system & disaster recovery procedures.
- To work hand-in-hand with specific application principal in terms of install, configure and support.

#### Requirements:-

- Bachelor in Computer Science / Information Technology.
- Minimum 2 - 3 years of related working experience preferably in a MNC environment & in the manufacturing sector.
- Knowledge of Microsoft Windows Server 2003 / 2008 & Ms SQL Server Administration are mandatory.
- Possess excellent project coordination and good server & system troubleshooting skills.
- Possess strong technical knowledge & work experience in Windows Server 2003 / 2008 server administration.
- Professional certification in MCSE will be an added advantage.
- Bumi Candidates are encouraged to apply and must be a Malaysian Citizen.

If you are passionate, pro-active and a team player, please apply the position online

/ write-in / e-mail with your full resume stating current and expected salary, together with a recent passport-sized photograph (n.r) to :-

Human Resources Manager

Teguh Pharma (M) Sdn Bhd

38-2, Jalan USJ1/1B, Regalia Business Centre,

47620, Subang Jaya, Selangor Darul Ehsan or

Email:

[hr@teguhpharma.com.my](mailto:hr@teguhpharma.com.my)

Career Level	Middle
Yr(s) of Exp	2 years
Qualification	Degree
Industry	Medical/Pharmaceutical
Job Function	Information Technology (IT) > Application Specialist - Software Information Technology (IT) > Technical Support Information Technology (IT) > Business IT & Operations Information Technology (IT) > Network & System Information Technology (IT) > Technical / Functional Consulting
Location	Selangor
Salary	Negotiable
Employment Type	Full Time

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